

## **Terms and conditions**

### **Eligibility Requirements**

Pricematch service is only for domestic retail customers only, excludes commercial, fleet and trade customers.

Offer available before 31st December 2020 and may be varied or withdrawn at any time.

Quote must be presented within 90 days of original quote being issued and before any work is undertaken.

We will only consider to price match genuine quotations that are available to any member of the public at the garage's advertised rates and are free from special offers including discount and/or negotiated discount.

### **Garage supplying quotation requirements**

The garage supplying the quotation must be VAT registered, this can be verified by asking the garage if they are VAT registered or checking the quotation document for a VAT number.

The garage must be based within the township of Seaford in the County of East Sussex and be a 'bricks and mortar' establishment and not a mobile mechanic.

Servicing or repair must be in accordance with manufacturer's guidelines.

Oils and lubricants must meet or exceed the manufacturers specification for your vehicle.

Tyre quotes must be fully fitted, including valves, balancing and disposal charges. Tyre must be of identical specification, size, brand, pattern, load, speed rating and manufacturer marking. Tyre quotes from internet retailers and mobile tyre fitting services are excluded.

Like for like content of quote must be for exactly comparable work – we reserve the right to verify this.

### **Quotation Requirements**

Quotes can be produced in either hand written, typed or printed form on company headed paper.

The garage supplying the quote must display their VAT registration number within the document to prove they are VAT registered.

The date of quotation and the quotation number must be clearly displayed within the quotation.

Your name and address and your vehicle make, model and vehicle registration number must be included within the quotation.

Any parts quoted for must include part number(s) within the quote, we reserve the right to refuse a price match if the part number cannot be cross referenced using our parts database.

Labour rate must be itemised detailing separate operations if applicable and hourly rate and how many hours are being quoted for each operation.

### **Our Requirements**

We are unable to offer a pricematch if we will make a financial loss, however we will endeavour to provide a best final offer to you.

We reserve the right to verify the integrity of the quotation by contacting the garage that supplied the quotation, this is common practice within the motor trade and is not inferred to question the honesty and integrity of the customer but to clear up any ambiguity within the document.

### **Fair warning notice**

If it becomes apparent that a fraudulent pricematch request has been received, an offence namely fraud by false representation may have been committed contrary to Section 3 of the Fraud Act 2006. An offence that carries a maximum of 10 years imprisonment and/or a £5000 fine. We are duty bound to pass the matter to Police for further investigation in such circumstances, subsequent prosecution and conviction could render you within the scale of the above described penalties but also have foreign travel visas declined because of such a conviction.